

From: Rona Roberts
To: NYC Banking CommissionComments (DOF)
Subject: [EXTERNAL] Re: Thank you for contacting the NYC Banking Commission
Date: Saturday, May 3, 2025 1:55:06 PM

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Banks continue to fund landlords—like the Tran Group—who have repeatedly violated construction laws, including a shocking incident where a ceiling collapsed onto a baby's crib. Despite numerous violations, hazardous work involving lead and asbestos removal has been conducted without proper professional oversight.

At 161 West 54th Street, the law requires a superintendent to live on-site or within one block of the building. We have not had a compliant superintendent for over a year. Although a court order now mandates one, we are still waiting for it to be enforced.

As I write this, the passenger elevator is out of service. At times, both elevators have failed, forcing tenants—including elderly and disabled residents—to climb multiple flights of stairs, a task that is extremely difficult and sometimes impossible.

Banks that continue to support landlords with known records of negligence—like ours, until recently on the slumlord list—must be held accountable for enabling this ongoing abuse.

Rona Roberts

tenant 161 W 54 St NY NY

Sent from my iPhone

On May 3, 2025, at 8:58 AM, The NYC Banking Commission
<NYCBankingCommissionComments@finance.nyc.gov> wrote:

Click [here](#) to view this email in your browser.



Thank You for Contacting the NYC Banking Commission

Dear Rona Roberts,

Thank you for contacting the New York City Banking Commission. If you would like to provide comments or testimony for the May 5th hearing, you can do so by responding to this email. You can attach any relevant supporting documentation to your response.

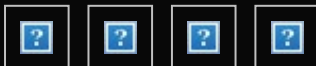
Sincerely,

NYC Department of Finance





NYC Department of Finance
1 Centre Street, 22nd Floor
New York, New York 10007



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